Press release: April 28, 2020

Requests for the residents in response to a state of emergency (Ver. 5)

<Further self-restraint and revision of the request for closures, etc.>

With the understanding that self-restraint in exchanges with other prefectures is necessary for the prevention of the spread of COVID-19, Wakayama Prefectural Government enforced legal request for closures of facilities on April 23, and the applicable facilities have accordingly closed or taken necessary actions since April 25. However, some facilities have not yet fulfilled the request, and many visitors from other prefectures are still seen in some other facilities. Therefore, as shown below, the residents are requested to exercise further self-restraint, and the facilities are requested for further cooperation in stricter measures such as the request for closures.

1. Request for further self-restraint

- (1) Please continue strict self-restraint in going out for non-essential and non-urgent reasons.
- (2) Please refrain from travelling to/from other prefectures. In particular, you are strongly requested not to travel to/from other prefectures to visit your hometown during the Golden Week holiday period.
- (3) If you show any symptoms such as coughing or fever, never manage to go out.
- (4) When you go shopping for daily necessities, please minimize the number of accompanying persons instead of going out with the whole family.
- (5) Those who returned to their hometown in Wakayama Prefecture or moved into the prefecture from other prefectures for an inevitable reason are requested to stay at home in self-isolation for two weeks and contact "COVID-19 Call Center". Those staying in their vacation condominium or villa should also do the same. Managers of these facilities are also requested to inform them about this system.

→ COVID-19 Call Center

TEL: 073-441-2170 FAX: 073-431-1800

2. Revision of the request for closures, etc.

(1) Additional facilities legally requested to close

"Super sento" spa facilities, etc. [Facilities with total floor areas over 1000 m²] are switched from "2. Facilities strongly requested to refrain from accepting visitors from other prefectures" to "1. Facilities legally requested for a self-restraint in business operation".

Effective period: From April 28, 2020 during the state of emergency

(2) Consideration of the legal measure under Article 45 of the Act

Applicable facilities: Pachinko parlors, sex-related businesses, Internet cafes

- (3) Further request for self-restraint in accepting visitors from other prefectures
- Large-scale second-hand bookshops:
 - Added to "2. Facilities strongly requested to refrain from accepting visitors from other prefectures"
- "Michi-no-eki" roadside stations (regional promotion facilities only): Requesting the operators (municipalities) to take stronger actions
- Farmers' and fishermen's markets Distributing flyers at the register
- Fishing gear/bait shops

 Requesting further self-restraint in accepting visitors
- (4) Complementary measures
- Prefectural parking lots near fishing spots (such as fishing ports) are closed.
- Temperature check with thermographic devices is conducted for visitors arriving at Nanki Shirahama Airport. Efforts to call their attention to the prevention of infections are also made.
- In order to further request self-restraint in traveling to/from other prefectures, signboards and road information boards are used mainly in the prefectural border areas.

3. Requests for group living facilities

- (1) All staff should self-monitor their health condition. If there is any abnormality, they should never engage in their work.
- (2) Please serve meals in individual plates, not in a buffet-style.
- (3) If anyone in the facility has any symptom, please contact the health center immediately.
- (4) In principle, please refrain from meeting with visitors. If the meeting is inevitable, please make sure that the visitors will not enter the facility.

4. Establishment of the Support Headquarters in the Novel Coronavirus Response Headquarters of Wakayama Prefecture

Under increasingly severe circumstances caused by preventive measures against the spread of COVID-19, the prefectural government established the Support Headquarters led by Vice Governor on April 28, 2020 in order to make utmost efforts to offer support more extensively to those who have difficulties due to COVID-19, whether or not their facilities are requested to close.

General Support Consultation Desk and Working Team for Support Measures are set up under the Support Headquarters to introduce support measures currently available, provide individual consultation, and examine additional systems based on discussions with industry representatives.