

Press release: April 12, 2020

Requests for the residents in response to a state of emergency declared to the seven prefectures (Ver. 2)

In consideration to the situation where COVID-19 infections are increasing nationwide as well as the revision of the Basic Policies for Novel Coronavirus Disease Control made by the national government yesterday, Wakayama Prefectural Government would like to make further requests to the residents as follows in addition to those already issued on April 8.

To the residents of Wakayama

1. Self-restraint in going out

(1) Please avoid visiting any places where the "3Cs" (closed spaces, crowded places, and close-contact settings) overlap.

In particular, it is strongly requested that you refrain from visiting restaurants with waiting staff, etc. in night entertainment districts.

(2) If you show any symptoms such as coughing or fever, never manage to go out, including commuting to work. First, consult with your nearest health center or Health Promotions Division of Wakayama Prefectural Government.

(3) When you go out due to reasons necessary for maintaining daily life such as shopping for daily necessities, please try to reduce people-to-people contact as much as possible by limiting the number of accompanying persons, etc.

(4) With regard to a self-restraint in traveling to/from the designated prefectures, please pay special attention to the following points.

-Even if you are visiting hospitals, please try to avoid visiting the designated prefectures as much as possible by consulting with the hospitals to reduce the frequency of direct doctor visits.

-In particular, it is strongly requested that you refrain from visiting crowded places such as metropolitan areas and nightlife districts as there are higher risks of transmission.

-If you are commuting to the designated prefectures, please consider working from home as much as possible by utilizing a teleworking system, etc. If you have any problems such as difficulties in gaining understanding of the use of teleworking or staggered work hours at your workplace, please consult with the following division.

<<Commerce, Industry, Tourism and Labour General Affairs Division of Wakayama

Prefectural Government>>

TEL: 073-441-2725, 9:00 - 17:45 on weekdays

-Businesses engaged in tourism, etc. are requested to ask their customers from the designated prefectures to refrain from visiting their venues when they try to make reservations.

(5) In general, before going out, please carefully consider its necessity. If it can be postponed, please refrain from going out for now.

2. Group living facilities

As we already requested on April 8, please pay attention again to the points below.

(1) All staff (including cooking staff) should wear a mask, wash and disinfect hands and fingers thoroughly. They should check their own temperature and self-monitor the health condition. If there is any abnormality, they should stop working.

(2) Please serve meals in individual plates, not in a buffet-style.

(3) Please consult with the health center if one of residents or users of the facility has a fever or respiratory symptoms. If there are two or more with such symptoms within a week, report it to the health center immediately.

(4) Please do not allow visitors to enter the facility.

3. Returnees and transferees from the designated prefectures

Those people have been requested to stay at home in self-isolation for two weeks and contact "COVID-19 Call Center". Therefore, if you know anyone who returned or transferred from these prefectures, please let them know about our requests and recommend them to contact the call center. If it is difficult for you to do so, you can contact the call center directly to share information about them.